



THE **JUNCTIONWORKS** Ltd
"Creating new possibilities in people's lives"

Better Boards, *Governance (R)evolution*
Brisbane, 1-4 August 2019

From Evolution to Revolution

Strategies for contending with Business Disruption in
For Purpose Service Providers

Greg Smith
Chair, The Junction Works Ltd



TJW's MISSION: Creating new possibilities in people's lives



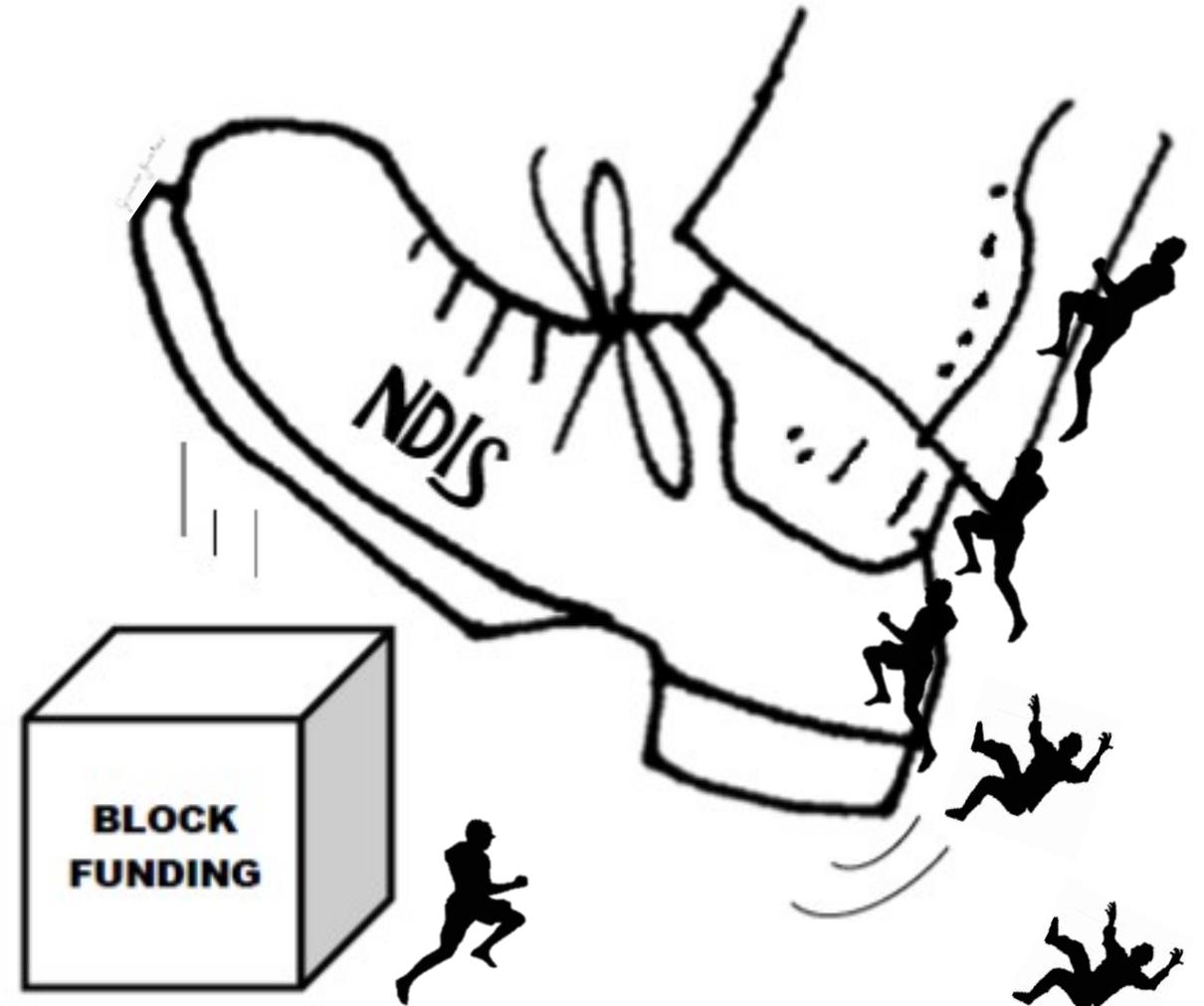
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2019

NDIS Propositions

- ✓ Individualised funding
- ✓ Consumer 'Choice and Control'
- ✓ Predictability
- ✓ Competitive marketplace (albeit controlled by the NDIA as funder and price setter)



Ingredients for an effective, for-purpose Board

- Set Board expectations
- Set Performance indicators
- Provide induction and training for Board members
- Develop and support good relationships between Board members to ensure team functionality
- Provide a range of communication paths



The Junction Works' Board 2018

When Boards go Bad



LACK OF ...

- Understanding of distinct responsibilities of the Board
- Governance knowledge
- Leadership from the Chair
- Engagement with sector issues
- Strategy that aligns with industry change
- Business acumen
- Robust discussion

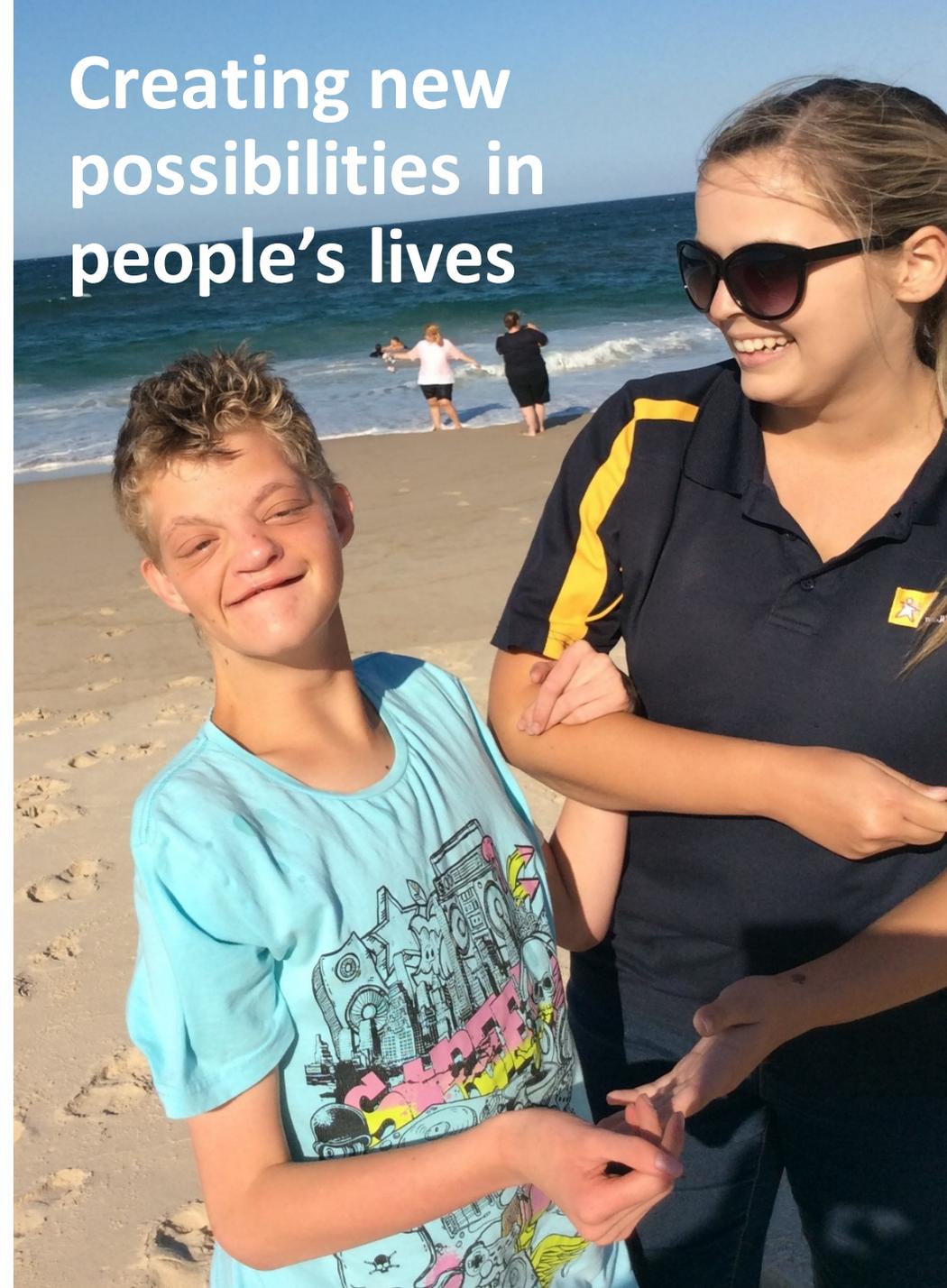


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In times of change it is easy to lose sight of your organisation's Mission and Values

TJW's Values

- Respect
- Integrity
- Creativity
- Vitality
- Excellence





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Spend time exploring, discussing, defining and refining what the future of the organisation looks like. Continuously reset and refocus on the future.

Get the right
mix of skills &
experience
onto your
Board





The for-purpose's Strategic Plan is about maintaining competitive advantage.

Board members need to be involved and engaged.





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OUR CHALLENGE IS... to balance the commercial practices required of contemporary business, whilst maintaining the features of purpose and passion that distinguishes the NFP from both the (bureaucratic) public sector and the (for-profit) private sector.

Greg Smith
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